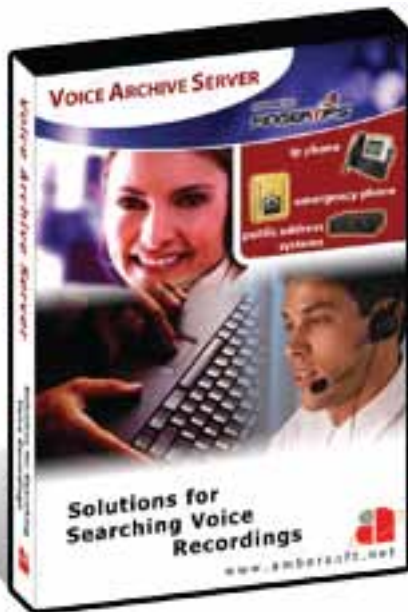




An Overview of Voice Archive Server.

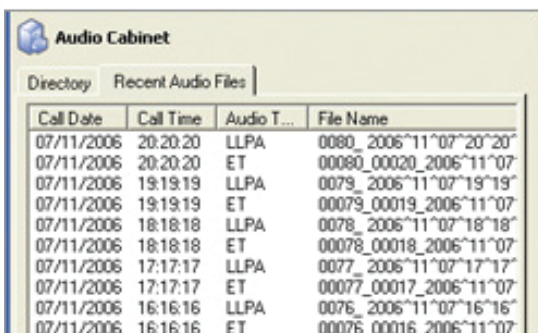


Implementation of VoIP services is proving to revolutionize the delivery of voice services and recent advances in the capabilities of VoIP applications have greatly increased the security, reliability, capacity and viability of the service for use in high-demand environments.

In line with this, the Voice Archive Server is a powerful tool for managing these digital recordings so as to provide voice data monitoring, archival and easy search and retrieval of recordings generated by these VoIP systems like IP phones, PA (Public Announcement) and LLPA Systems (Long Line PA), Emergency Telephone conversations, etc.

The tool comes with a powerful client-server module that monitors specified locations automatically importing the data and meta-data into the central repository for easy management, retrieval and monitoring. Users can then have easy access to all this information in a powerful and user-friendly front-end. This application provides an easy-to-use interface for accessing the data on the server. It consists of Client Module and Server Module.

Audio Cabinet [Client Module].



The Audio Cabinet contains two tabs, Directory and Recent Audio Files. Audio Directory contains the two default databases in which all the audio files are monitored namely Emergency Telephone and Long Line Public Announcement.

Recent Audio Files tab displays the latest audio files archived or imported into the system. When the user click the specific audio file it will show the location in the Directory tab.

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Audio Search [Client Module].



Use this function to search for the desired audio files in either Emergency Telephone or Long Line Public Announcement cabinet by typing the query into the corresponding fields. You can search all the archives based on the meta-data each file. These includes Operator ID, Call Date, Call Time and also Call Duration.

Audio Player [Client Module].



Use these controls to adjust the volume level and to control basic playback tasks such as playing, pausing, stopping, rewinding, and fast-forwarding audio files. The Audio Description gives a description about the audio file which is selected in the Audio Cabinet. Each audio file has its respective profile (filename and meta-data).

Server Module.



The VAS Server stores and manages all the backend information related to Voice Archive Server. The server can be configured to monitor specified folders in the network and import data files and metadata easily and efficiently. The functions of the VAS Server includes ;

- Storage Information.
- User Management and administration.
- Data Backup Functionality.
- Document Monitoring Service

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